

# Utility Agreement **START** Service

520 E. Cascade Avenue | PO Box 39 - Sisters, OR 97759 | ph. (541) 549-6022 | [www.ci.sisters.or.us](http://www.ci.sisters.or.us)



Return by email [kkeeton@ci.sisters.or.us](mailto:kkeeton@ci.sisters.or.us)

New Const.  Owner  Commercial

Service Address – **All residential accounts must be/stay in the homeowner's name**

Start Date \_\_\_\_\_

## APPLICANT:

Owner Name/Business Name \_\_\_\_\_

SS#/Federal Id# \_\_\_\_\_

Driver's License Number \_\_\_\_\_

Mailing Address (Street Address, City, State, and Zip) \_\_\_\_\_

Email Address  E-Statements

Home Phone # \_\_\_\_\_

Cell Phone # \_\_\_\_\_

Employers Name \_\_\_\_\_

Employers Phone # \_\_\_\_\_

Emergency Contact \_\_\_\_\_

Emergency Phone # (For utility emergencies such as water leaks) \_\_\_\_\_

## Deposit

A deposit shall accompany each application for use of water and sewer service from the City system. **Deposit is \$150 for residential within the city limits, \$90 for residential outside the city limits, \$200 for commercial within the city limits, or \$113 for commercial outside city limits**, as well as a non-refundable processing or transfer fee in the amount of **\$20** for all accounts. Deposit shall be held by the City for 24 months of excellent pay history and applied to any unpaid balance due from owner/applicant upon vacation of premises. If service is discontinued, the amount of the deposit shall be refunded less any arrearage in City service charges.

## Shut off

For shut-off and reconnects, for customer private repair or service, the City shall charge **\$45** per trip during normal working hours (8:00AM-3:30PM) and **\$90** per trip after normal working hours, weekends, and holidays. For reconnection of service disconnected by the City due to nonpayment of account, the following charges shall apply: **\$45** reconnect fee during normal working hours (8:00AM-3:30PM) and **\$90** reconnect fee after normal working hours, weekends, and holidays.

## Payments

\*Call **877-822-8409** to make your payment over the phone 24 hours a day 7 days a week

\*Online payments can be set up at <https://www.municipalonlinepayments.com/cityofsistersor>

\* A drop box is available 24 hours a day for check or money order payments at City Hall, 520 E. Cascade Avenue

City service charges shall be paid by the tenth (10th) of each month and become delinquent thereafter. Bills will be mailed on or before the last day of each month. If an account becomes delinquent, one reminder by mail will be sent to the consumer. Rates are set by resolution.

## Garbage

Garbage service is mandatory within City Limits. Please call Republic Services, at 541-548-4984, to establish an account.

Initial Here \_\_\_\_\_

**I have read and understand the requirements. I agree to conform to the rules, regulations, and ordinances as a condition for use of water and sewer service, referred to as city service charges. Applicant further agrees to notify the City in writing the date that Applicant ceases to need City services or otherwise vacates the premises served. Charges will continue until the City is notified in writing.**

SIGNATURE OF APPLICANT \_\_\_\_\_

Date \_\_\_\_\_

## For Office Use Only

Account # \_\_\_\_\_ Processing Fee: \$ 20 Deposit \$ \_\_\_\_\_ Bill Deposit \$ \_\_\_\_\_ per #of mo. \_\_\_\_\_

Date Paid \_\_\_\_\_ Republic \_\_\_\_\_ Check # \_\_\_\_\_ Cash \_\_\_\_\_ CC \_\_\_\_\_ Initials \_\_\_\_\_